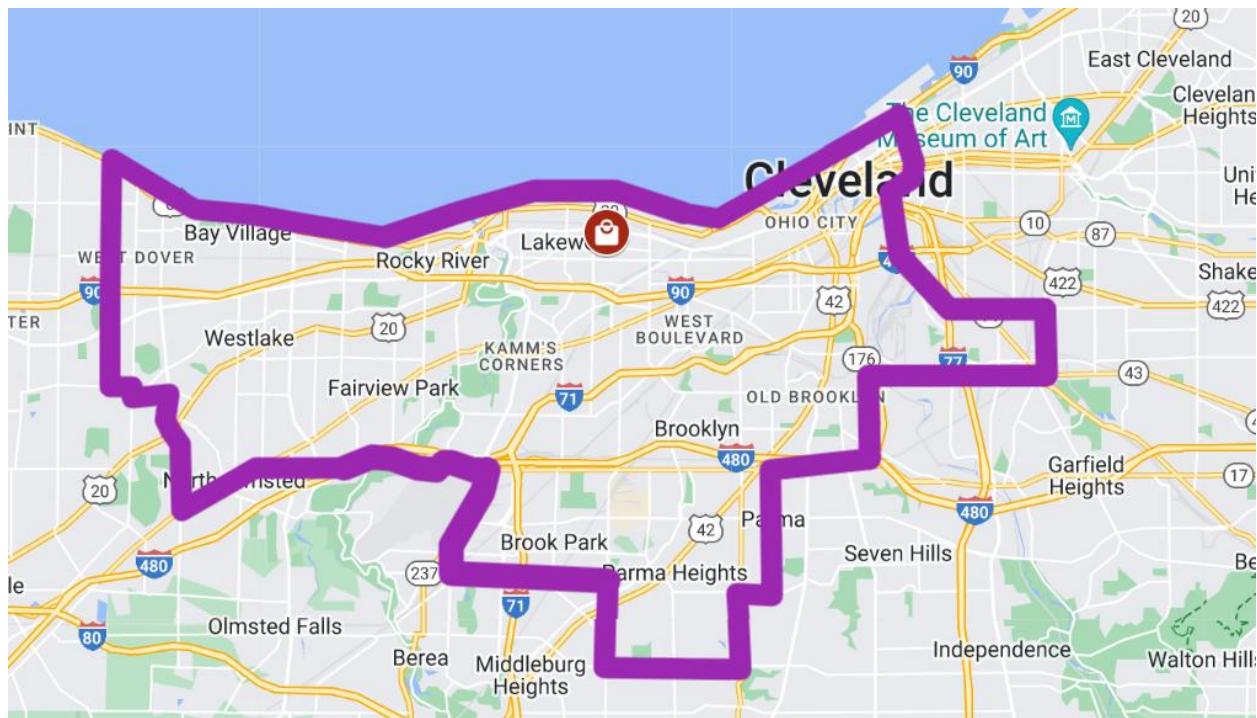


Carpet Beetle Service Guide

Service Area: Our service area is inside the purple line. We service homes outside of the purple line. However, a “trip charge” will be incurred to account for longer drive times.

Out-of-Area “Trip Charge”: For locations outside the purple line- up to forty minutes from the office—a “trip charge” of \$50 per visit applies for single services and non-warrantied follow-up visits. Add \$100 for multi-visit service plans. We do not service homes over 40 minutes away. During the busy April- October season, we might be unable to service homes outside the purple line. We are likelier to take jobs to the West than jobs further away to the South or East.



Additional Units: For multi-family homes (duplexes and apartment buildings), extra units can be added for \$50 for single services or \$100 for multi-visit service plans (per additional unit).

Add-on Services/ Multiple Pest Treatments: Customers can purchase multiple services to be performed during the same visit. When bundled, receive 20% off the lesser service. An example of this is mouse control coupled with an ant treatment.

Arrival Window: Allow an arrival window of a half-hour before and after your scheduled appointment.

Appointment Reminders: Depending on your service, you should receive an email/ text reminder 3 days or 1 day before your scheduled service. However, our software sometimes fails to send these reminders. You are responsible for keeping track of any appointments that you plan.

Missed Appointments:

- For initial/ single services, if we arrive at the job site and cannot gain access to the property (if required), there will be an \$80 missed appointment fee. This must be paid before scheduling any future service.

Carpet Beetle Service Guide

Invoicing and Payment Options:

- After completing the service, we will return to our vehicle to write up your invoice. Here, you will find information such as our time on site, weather conditions for exterior pesticide application, inspection findings, materials we used for control and their locations, completed repairs, documented notes, and recommendations. This will be sent to the phone number and email address on file.
- **We ask that you pay at the time of service.** We accept checks, cash, or credit cards. **We require a signed invoice and credit card on file if you cannot pay at the time of service.** If you are a landlord or responsible party but will not be present for the appointment, please put a card on file during the scheduling process. **Payments will be run after the initial service is complete. Receipts are sent via email.** If you have used our services with a history of timely payments, you may be invoiced/ pay online. If we invoice you, payment is due in 2 weeks.

Carpet Beetle Treatment

One-Time Visit/ Single Service Carpet Beetles

- **\$250 plus tax.**
- **Comes with a 90-day warranty.** Allow two weeks to achieve control.
- Customers must vacate until the spray dries 3-4 hours.
- The treatment is a broadcast spray to carpets and rugs. It also includes more localized treatments for potential larval sources. This can include wall void dusting, attic treatments, and treatments under baseboards and along the basement rim joist.

Carpet Beetle Preparation Guidelines

Breeding areas can be very diverse. Infestations often result from accumulated dander, fur, and hair. We recommend that customers perform a deep cleaning before requesting service. Sometimes, doing this alone will resolve your problem. If it does not eradicate the infestation after two weeks, contact us for treatment. The deep cleaning will eliminate many potential breeding areas and prepare the site for service.

Start by disposing of expired food, including spices, grains, meal, nuts, and seeds. Wash curtains and clothing that is not regularly used. Vacuum under hard-to-move furniture. Steam clean or carpet shampoo carpets and rugs. Clean places not often cleaned or where hair and lint accumulate. Bed frame rails, under baseboards, heat vents, stairs, and underneath couch cushions are good examples. You should also clean light fixtures with dead insects in them. Dispose of any natural cat litter that is made from grains.

Carpet Beetle Service Guide

Targeting Hidden Breeding Sites for Carpet Beetles

In many cases, carpet beetles have hidden sources that are not easily accessible. They move from these hidden sources into the living space. Most of these hidden sources result from a different pest in the structure.

- This can be from old rodent bait left in basements and attics.
- It could be from an animal carcass, like a dead mouse.
- Mice can store acorns in walls that cause an infestation.
- Old nesting material from bird and rodent infestations.
- Carpet beetles also feed on dead insects. This could be from dead roaches, old bee or wasp nests, or dead overwintering pests like attic flies, stinkbugs, or Asian ladybird beetles.

List of Items Carpet Beetles Infest

- Animal materials: Hair, fur, feathers, hides, horns, carcasses, and dead insects.
- Plant materials: Cereal, stored grain, nuts, seeds, flour, processed foods, cornmeal, oatmeal, etc.
- Misc: Nests of birds, rodents and insects, spirea plants, carpets, clothing, and textiles.



Chemical Sensitivity:

- **Suppose a customer or other structure(s) occupants believe they are or may be sensitive to pesticides/termiticides or their odors. In that case, the customer must notify Lakewood Exterminating LLC in writing before service, including whether the customer or other occupants have consulted with a medical doctor or other healthcare provider regarding such sensitivity. Upon receipt of such notification, Lakewood Exterminating LLC reserves the right to deny or terminate service. Failure to provide notification represents the customer's assumption of risk and waiving of claims against Lakewood Exterminating LLC in connection with such sensitivity.**