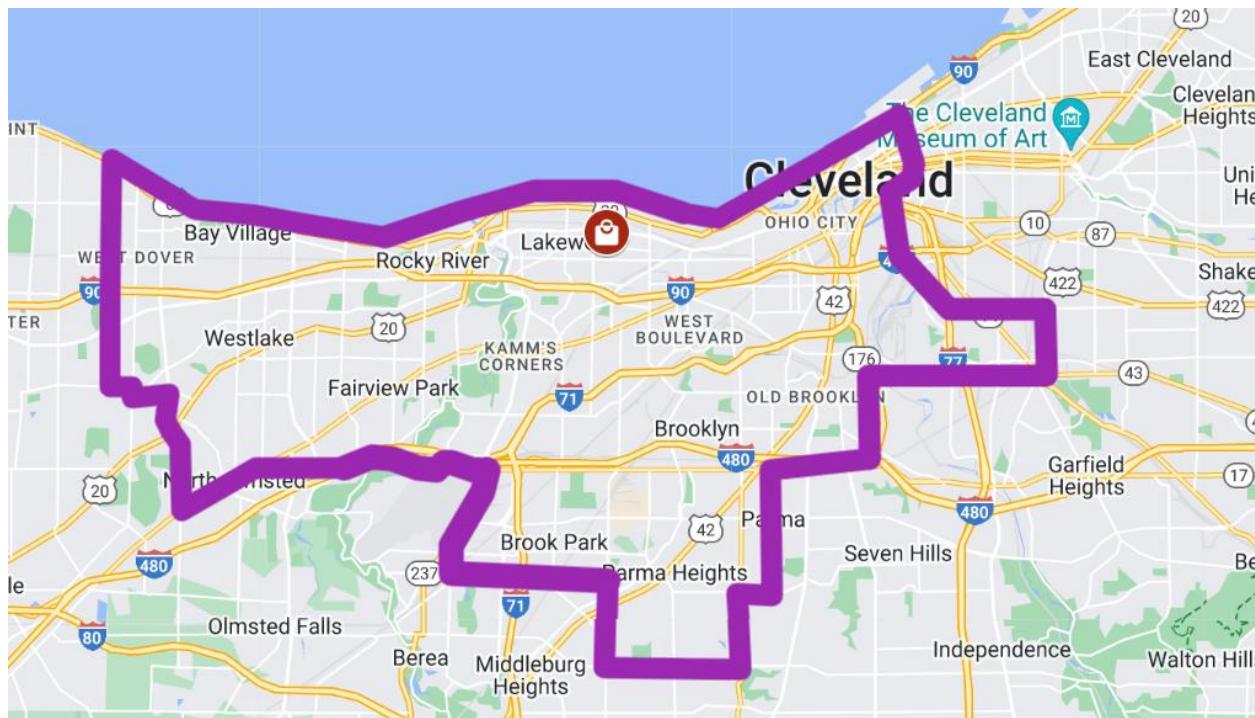


Clover Mites Service Guide

Service Area: Our service area is inside the purple line. We service homes outside of the purple line. However, a “trip charge” will be incurred to account for longer drive times.

Out-of-Area “Trip Charge”: For locations outside the purple line- up to forty minutes from the office—a “trip charge” of \$50 per visit applies for single services and non-warrantied follow-up visits. Add \$100 for multi-visit service plans. We do not service homes over 40 minutes away. During the busy April- October season, we might be unable to service homes outside the purple line. We are likelier to take jobs to the West than jobs further away to the South or East.



Additional Units: For multi-family homes (duplexes and apartment buildings), extra units can be added for \$50 for single services or \$100 for multi-visit service plans (per additional unit).

Add-on Services/ Multiple Pest Treatments: Customers can purchase multiple services to be performed during the same visit. When bundled, receive 20% off the lesser service. An example of this is mouse control coupled with an ant treatment.

Arrival Window: Allow an arrival window of a half-hour before and after your scheduled appointment.

Appointment Reminders: Depending on your service, you should receive an email/ text reminder 3 days or 1 day before your scheduled service. However, our software sometimes fails to send these reminders. You are responsible for keeping track of any appointments that you plan.

Missed Appointments:

- For initial/ single services, if we arrive at the job site and cannot gain access to the property (if required), there will be an \$80 missed appointment fee. This must be paid before scheduling any future service.

Clover Mites Service Guide

Invoicing and Payment Options:

- After completing the service, we will return to our vehicle to write up your invoice. Here, you will find information such as our time on site, weather conditions for exterior pesticide application, inspection findings, materials we used for control and their locations, completed repairs, documented notes, and recommendations. This will be sent to the phone number and email address on file.
- **We ask that you pay at the time of service.** We accept checks, cash, or credit cards. **We require a signed invoice and credit card on file if you cannot pay at the time of service.** If you are a landlord or responsible party but will not be present for the appointment, please put a card on file during the scheduling process. **Payments will be run after the initial service is complete. Receipts are sent via email.** If you have used our services with a history of timely payments, you may be invoiced/ pay online. If we invoice you, payment is due in 2 weeks.

Clover Mites

One-Time Visit/ Single Service Clover Mites

- **\$200 plus tax.**
- **Follow-up visits are half-price within 60 days of initial service.**
- **Recommend an additional fall service when the customer had a significant interior infestation that spring.**
- **Clover mite infestations occur April-May. Treatments must occur before mid-May to be effective.**

Clover mites are plant feeders that occasionally invade homes. They do not attack people and will not reproduce under indoor conditions. If you see their population growing, it may be related to an increased use of lawn fertilizers. Having the lawn grow directly against the house is another cause for seeing them inside.

Homeowners commonly find clover mites on windowsills, patios, and cement landings, primarily on the sunny sides of homes. Mites near buildings may climb the exterior walls and gain entrance around windows or doors. If the mites are overwintering underneath siding or within the wall voids, they may become active and enter the living areas rather than exiting outside.

The adults become active as soon as the temperature rises above freezing. The overwintering eggs hatch around the beginning of April. At the end of May, they go into a warm-weather hibernation. In the fall, they complete one additional lifecycle.

Clover Mites Service Guide

Clover Mite Preparation Guidelines

Vacuum the surfaces where clover mites accumulate inside. Chemical treatment is unnecessary for mites within the home because they will die there within a few days from dehydration.

Mow the lawn before service. Plan to stay out of the treatment area until the spray has dried and after any granular has been watered in and dried. If grass grows against the home, it helps to create a 24-inch barrier of bare soil between the building and the grass. This is best done (with a string trimmer) as a preventative measure in early September.

Clover Mite Treatment

Treatment is best applied before the eggs hatch at the beginning of April. For emerging overwintering populations, we may dust underneath the siding. Interior spot sprays (around windows) are available upon request. An aerosol is usually used on surfaces, so stay out of the treatment rooms for 45 minutes.

Liquid residual spray is applied up to the first-floor windows and out 6-10 feet from the structure/ patio. Granular insecticide is often used in lawns. We target their host plants- Clover, black medic, chickweed, bluegrass, bentgrass, and red fescue. Since the eggs hatch after it rains, repeated applications may be necessary. Within 60 days of the initial service, retreatments may be purchased for half the initial service cost.



Chemical Sensitivity:

- Suppose a customer or other structure(s) occupants believe they are or may be sensitive to pesticides/termiticides or their odors. In that case, the customer must notify Lakewood Exterminating LLC in writing before service, including whether the customer or other occupants have consulted with a medical doctor or other healthcare provider regarding such sensitivity. Upon receipt of such notification, Lakewood Exterminating LLC reserves the right to deny or terminate service. Failure to provide notification represents the customer's assumption of risk and waiving of claims against Lakewood Exterminating LLC in connection with such sensitivity.