

Quarterly Pest Control Plan

Starting at 113\$ plus tax per service



These are exterior treatments unless the client has an active pest infestation inside and requests an interior treatment in advance. Otherwise, the client does not need to be home for the scheduled service.

Timing of the Four Services: The customer receives four scheduled services during the outdoor spray season (March-November). We schedule services at 2-month intervals, varying from 7- 10 weeks apart.

Depending on the weather, we begin in March. So, your first application will be between then and May. The second round of spraying will be between May and July. The third round will be between July and September. The final round will be between September and November.

Like the spring service, the fall treatment will be weather-dependent. We may adjust the timing of your fall treatment by up to two weeks. Doing so will align with the timing of overwintering pests.

If you have an active pest infestation before your first scheduled service, please let us know so we can accommodate your needs.

Included (Covered) Pests: Ants, Spiders, Centipedes, Millipedes, Yellowjackets, Paper Wasps, Mud Daubers, Cockroaches, Ground Beetles, Crickets, Silverfish, Springtails, Earwigs, and Potato Bugs.

Non-Covered Pests: Bed bugs, Wildlife, Swarming Insects (i.e., flies, mosquitoes, etc.), Moths/Stored-Product Pests, and Wood-Destroying Organisms. Does not include ants or wasp nests found away from the home.

20% Discount for Non-Covered Services

Duplexes: These also cost \$113 plus tax per service, but an additional fee of \$80 in an interior pest control service is needed.

Large homes over 4500 sq. ft.: **\$128** plus tax per service. Depending on the size of the home and the customer's needs, an 80\$ fee could be applied for each interior service.

Exterior Rodent Bait Stations: These can be added to any seasonal plan. The cost is \$50 per station to have them installed. Adding up to 4 stations adds \$10 per visit, plus one visit in December to refill the stations for \$43.50. This does not guarantee that you will not have rodents inside or out. This reduces the population of mice and rats outside.

Notifications: Customers will get an email and text appointment reminder three days before each service. Additionally, we will always text on our way to the property.

Invoicing: After each service, invoices are sent via email and text. Most people pay online, but we also accept checks and cash. We require payment before the next service is performed. Customers may pay the full yearly amount for a 5% discount. We encourage customers to pay in full or put a credit card on file for autopay.

The cost for new customers signing up during the final round of spraying is the same as the single service. The discounted price starts in spring. But instead of being warrantied for 60 days, they will be warrantied until their spring service.

Preparation For Quarterly Pest Control Service: Please close your windows and pick up any personal belongings around the home's exterior. This includes children's toys, gardening tools, grill items, and strollers. Turn pet food dishes upside down or remove them. We often apply a band of pesticide spray about 1-3 feet from the foundation. Please keep this area free from leaves, debris, belongings, and weeds. We cannot spray flowering plants. This includes weeds that are flowering. The fewer obstructions along the foundation, the better.

Please stay out of the treatment area until the spray has dried. Lakewood Exterminating LLC is not responsible for pets and children left on the premises during treatment.

Access To The Property: Please ensure all gates are unlocked and full access to the yard is provided. If you want the garage interior treated, open the door for us and let us know.

Interior Treatments: If you do not require interior access, we do not require you to be home. We put you on a route with other people in your neighborhood. That is how we can discount the service cost from the more expensive single services. It is essential to keep your scheduled appointments. If you need special accommodations, please make them beforehand so we can keep a set schedule throughout the year.

If you need interior service due to an active pest infestation inside your home, please inform us in advance. We are happy to do what is necessary inside. Please remember that any treatment area must remain vacant until the liquid spray dries.

The service plan aims to treat the home's exterior so pests do not enter. As a result, pesticide use indoors can be kept to a minimum. We do not apply pesticides indoors as a preventative measure. In most cases, ants can be controlled from the exterior without indoor access. A bait station can be left for use inside.

What We Treat Outside: We treat the exterior of the structures themselves. The treatment applies pesticide to hiding spots and access points leading into the home. We treat overhangs, around windows, under the bottom lip of siding, and any other place insects can find refuge or get into the house. The goal is to treat crevices protected from the elements and where pests will likely spend time with the applied product. This strategy is more effective than only spraying surfaces.

We also apply a band of liquid pesticide around the perimeter of the base of the foundation. The size of the band depends on the pesticide that we use. Our leading ant control spray is applied one foot up and out. General use pyrethroids are 3 feet up and out. Specialty product Advion WDG is applied lightly up to 10 feet in soil. We spray less than a foot from the foundation when the foundation meets paved areas (nonpermeable surfaces).

Our technicians are equipped with the best sprayers on the market. Our pole attachments allow us to reach the highest points of your home. This is one way our service differs from that of our local competitors. A backpack sprayer without a pole attachment can only reach around 20 feet high. Spraying higher portions of the home without the pole attachment causes more pesticide drift. It is likelier to get on your windows, drift into the neighbor's yard, or onto your outdoor living space.

The goal is to treat the home to prevent bugs from getting inside. We cannot guarantee against bugs found away from the house. However, treating along the edges of driveways, sidewalks, patios, and landscape edging/ stones for ants is essential. We include targeting these areas when small ant species are a problem.

Treatments Away From The Home: Please let us know if there are areas away from the house that you would like periodically treated. This could include patio furniture or shrubbery along the home. Again, the purpose of the service is to treat the exterior so bugs do not come inside. It is not to make your yard bug-free. But please let us know if you have specific areas you want us to focus on.

Granular Bait: We do not rely only on liquid spray products. We often rely on granular insect bait during the early part of the spray season. A hand spreader applies this product to the landscape beds around the home and the areas mentioned above for ant control. This also helps draw insect pests (mainly ants) through the spray application for increased control. Generally, this is a boric acid bait with a low health risk to children and pets who also occupy the yard. Occasionally, a granular bait with a faster-acting active ingredient is used.

We also use granular baits to develop ant trails, which are then treated with liquid spray or gel bait. This is one way our service differentiates itself from our competitors. We take an extra step to locate and treat the ant colonies directly.

Rainy Day Protocols: During wet weather, we do not apply liquid pesticides to areas where rain can wash away before it dries. Luckily, in most areas, we treat crevices unaffected by rain. We do not service homes during downpours. A drizzle or rain later in the day should not compromise your service. If it rains post-treatment, give it time before deciding if you need another application. If pests resurface, let us know. You have a year-round warranty.

We have unique protocols during wetter weather. If wet weather is forecasted, granular insecticides are applied. This substitutes for the regular spray band used along the foundation. These granules require watering-in/precipitation to be activated. While more expensive to us, they are long-lasting and effective. Dust formulations may also be substituted in areas that are typically sprayed. We also switch to pesticide sprays that do not carry rain restrictions during wet weather.

We will reschedule if we cannot provide the service that day due to inclement weather. In most cases, we can still provide the service. You are welcome to contact us if pests resurface between visits.

Free Follow-up Treatments Between Quarterly Services: The seasonal pest maintenance plan warranties your home against common household pests year-round. Allow a week post-treatment to assess the service's results. If you notice bugs after that, just let us know. We will return to treat the areas of concern. In most cases, the follow-up focuses on the areas of complaint instead of performing a complete exterior treatment.

You may request free follow-up treatments for covered pests found on the structure or for indoor activity. Remember that spiders will likely accumulate between services if you keep lights on outside. If spiders outside are an issue, we recommend using yellow bug lights, motion-sensing bulbs, and closing curtains/blinds in lighted windows.

Also, please set an action threshold. Seeing a random bug or two is completely normal. This type of bug sighting can be resolved by manually removing or vacuuming them. On the other hand, seeing a handful of pests on an ongoing basis may warrant a chemical application.

If you request a follow-up near your next service, we may reschedule your next appointment so that it occurs sooner.

Expectations for Control: Please allow 5-7 days to see results after treatment. Ant and yellowjacket colonies can take up to two weeks to collapse entirely. Granted, if we missed a giant spider web or something, let us know immediately. Or contact us if the problem is beyond your comfort level.

Spider Web Removal: During each service, we will use a pole and Webster duster head to remove any active spider webs outside the home. The pole can reach approximately 30 feet high.

Targeting Pests Throughout the Season: A pesticide's residual effect only lasts so long. Additionally, different pests are active at various times of the season. This is why it is essential to have pest control performed at regular intervals throughout the season. We require customers to keep all four scheduled services throughout the year.

While we have a blanket protocol, what we do at your house may vary throughout the season. For example, we may focus more on ants with granular baits early on. Then, as the season progresses, we may switch to focusing on spiders. We also attempt to rotate pesticides to limit pests from becoming resistant to our products.

Regarding Winter Treatments: While we do not provide winter service, your home is warranted from your fall and spring services. Some companies offer a winter service for insects. We feel this is to give their employees something to do in winter. Insect pest treatments outside have little effect from Late November through February. There are exceptions, but we do not find spraying outside during these times helpful.

For Customers Who Have an Appointment Early in The Spray Season or At the Tail End: We have protocols for this period during cooler weather. Early spring is a perfect time to apply granular products for pests that reside in the soil. Treating ants early will keep them from gaining a foothold throughout the season.

While you might not be noticing pest activity, fall treatments are perfect to prevent overwintering pests. It is common for ants to create nests in your walls, only to be noticed when the structure unfreezes in early spring. We target several occasional invaders with fall treatments: Cluster flies, Asian ladybird beetles, stinkbugs, and boxelder bugs are best treated in the fall. These services focus on treating crevices leading into soffits, attics, and beneath the siding. Granular insecticides replace sprays, especially around fallen leaf litter.

Service Reports: Most people are not present during treatments. You will receive a text stating that we are on our way with an arrival time. The invoice will state the exact times that we were on the premises. We also include the products applied, where we applied them, and how much of each product was used. Notes include anything worth mentioning, like where we found active pest infestations. We also take the time to write recommendations and make note of any conducive conditions. If you have questions about the service, please review the invoice before contacting us.

Regarding Rescheduling: We put you on a route with customers in your area. This is how we can discount the cost per service over \$60 (compared to single services). When you reschedule, you are taken off the route, which could leave us with a gap in our schedule. Additionally, we have increased drive time to service your property. Both are things that we try to avoid. For example, most homes outside of Lakewood have a total drive time of 20-60 minutes to make an individual trip and get to the next appointment. However, the drive time is usually less than 10 minutes if you remain at your scheduled appointment.

We understand that things come up, so we do not charge a fee to reschedule your service. However, we keep track of reschedule requests. The cost per service may be increased for a customer who develops a habit of rescheduling. Alternatively, they could be taken off the seasonal plan.

Please give us as much advance notice as possible if you must reschedule. If you need special accommodations, please be proactive instead of reacting to unfeasible appointments.

If we need to reschedule you due to an employee calling off or weather, we will notify you as soon as possible.

Interior Access and Special Accommodations: Some people need more time and attention than others. For some customers, we will always treat the exterior while they are at work. For others, we will be meeting with them for each service.

Sometimes, interior access is needed to treat balconies or other such areas. In such instances, people must be home for every service. Please let us know if you fall into this category.

If you decide you want the basement sprayed or something done inside, we will need access. Some people leave a key, leave the side door open, or provide a door code. Again, please attempt to keep the original scheduled appointment. But we do understand if you need to change the appointment time occasionally.

Cancelling Quarterly Pest Control Service: Either party may cancel service at any time. We do not provide refunds for people who pay in advance for the year and cancel before the season ends. If we decide to cancel your service, you will be notified through the email on file.

Exterior rodent bait stations remain the property of Lakewood Exterminating. Upon cancellation, we will return to remove the bait stations at no additional fee.

Non-Payment: After each service, you will receive an invoice, sent to the cell phone and email on file. We mail out unpaid invoices each month. We encourage customers to prepay for the year in advance or sign up for autopay. You must complete a credit card authorization form to sign up for autopay.

We ask that you pay your bill before the next scheduled service. If you have not paid for the previous service, we will contact you. We may cancel your service or require you to have a card on file due to non-payment.

Auto-Renewal and Beginning of the Year Email: The service agreement runs through the calendar year. It automatically renews at the beginning of each year. Before your first scheduled service of the season, you will receive an email about changes to your plan and any relevant information. This is an ideal time for requests, asking questions, and making accommodations. We welcome any feedback that you may have from previous services, as well as any suggestions to improve your service. We aim to send this email between February and the beginning of March.

Chemical Sensitivity: If a customer or other occupants of the structure(s) believe they are or may be sensitive to pesticides/termiticides or their odors, the customer must notify Lakewood Exterminating LLC in writing before service, including information on whether the customer or other occupants have consulted with a medical doctor or other healthcare provider regarding such sensitivity. Upon receipt of such notification, Lakewood Exterminating LLC reserves the right to deny or terminate service. Failure to provide notification represents the customer's assumption of risk and waiving of claims against Lakewood Exterminating LLC in connection with such sensitivity.